

RESOURCES FOR SENIORS

2024



CITY OF
ST. CHARLES

ILLINOIS • 1834

2 E. Main Street
St. Charles, IL 60174
630.377.4400
www.stcharlesil.gov

City of St. Charles

Lora Vitek, Mayor

January 2024

To: Our City of St. Charles Senior Residents

As highly valued and respected residents of St. Charles, it is an honor to present this revised edition of the Senior Resource Guide. It was first published to inform Senior Citizens of local services and organizations. The continuation of this directory is important in promoting collaboration and growth between you and your community.

The City of St. Charles is committed to making this a great place for seniors to live. I welcome any comments you may have on this directory and hope it serves your needs well.

Sincerely,

Mayor Lora Vitek

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QUICK REFERENCE GUIDE TO CITY SERVICES

SERVICE	PHONE
Animal Control	630-232-3555
Agendas & Minutes	630-377-4422
Block Parties	630-377-4435
Brush/Leaf Pick Up	630-377-4405
Building Permits (fence, deck, siding, roofing, etc.)	630-377-4406
Comcast Customer Service	866-594-1234
Elderly Service Officer	630-443-3847
Electric Outage 24-Hour Hotline	866-444-0016
Fire Department Non-Emergency	630-377-4458
Flooding (basement, non emergency)	630-377-4486
Garbage/Trash Collection	630-377-4405
Handicap Parking Placards (temporary only)	630-377-4400
Home-Based Business	630-377-4406
Lakeshore Recycling Systems	630-581-8650
Overhead Electric Line Tree Trimming	630-377-4407
Parkway Trees and Tree Trimming	630-377-4405
Police Department Non-Emergency	630-377-4435
Public Meetings Schedule	630-377-4422
Ride in Kane (formerly Dial-a-Ride) Call Center	866-727-6842
Utility Bills and Parking Ticket Payments	630-377-4426
Vacation House Watch	630-377-4435
Water & Sewer Problem/Emergency After 5pm - call 1-630-443-3681	630-377-4405
Watering Restrictions	630-377-4405
Weed Control/Public Works	630-377-4405
Weed Control/Code Enforcement	630-377-4406



CITY OF ST. CHARLES

2 E. Main St.
St. Charles, IL 60174
(630) 377-4400
Website: www.stcharlesil.gov



The Municipal Building (City Hall) is located on the NW corner of Route 64 and Riverside Ave. in downtown St. Charles. The large white marble tower building is on the east bank of the Fox River.

<p>Business Hours: Monday - Friday: 8 a.m. to 4:30 p.m.</p>
<p>2024 Holiday Closures: New Year's Day * Memorial Day * Independence Day Labor Day * Thanksgiving Day * Friday after Thanksgiving Christmas Eve * Christmas Day</p>

ELECTED OFFICIALS

Mayor Lora Vitek

(630) 377-4445

lvitek@stcharlesil.gov

Ward 1
Mark Foulkes
(630) 334-2105
mfoulkes@stcharlesil.gov

Ron Silkaitis
(630) 584-1904
rsilkaitis@stcharlesil.gov

Ward 2
Jayne Muenz
(630) 674-0403
jmuenz@stcharlesil.gov

Ryan Bongard
(847) 840-5239
rbongard@stcharlesil.gov

Ward 3
Bob Gehm
(630) 333-7030
bgehm@stcharlesil.gov

Paul D. Lencioni
(630) 584-0900
plencioni@stcharlesil.gov

Ward 4
David Pietryla
(630) 803-8534
dpietryla@stcharlesil.gov

Bryan Wirball
(847) 373-7553
bwirball@stcharlesil.gov

Ward 5
Ed Bessner
(630) 587-0580
ebessner@stcharlesil.gov

Steve Weber
(630) 774-6908
sweber@stcharlesil.gov

Nancy Garrison
City Clerk
ngarrison@stcharlesil.gov



John Harrill
City Treasurer
jharrill@stcharlesil.gov

PHONE NUMBERS FOR LOCAL UTILITIES

Electric, Water & Sewer

City of St. Charles Utility Billing Office
(630) 377-4426

For electric outages 24/7

(866) 444-0016

Utility Drop Box Locations

*Can't make it to the Utility Billing Office between 8 am and 4:30pm to pay your bill?
There are four drop-boxes located throughout downtown St. Charles
for utility payments:*

- ◆ Behind the Municipal Building, next to the USPS mailbox
- ◆ At the Municipal Building, slot in door near the south entrance (facing East)
 - ◆ Foxfield Commons Shopping Center (East side)
- ◆ St. Charles Police Department, 1515 W. Main St., (West side)

Gas Service

NiCor
(888) 642-6748

Local Phone Service

AT&T Customer Service
(800) 331-0500

Cable & Satellite TV

AT&T Uverse

(844) 827-7057

Comcast

(866) 594-1234

DirecTV

1 (800) 531-5000

DISH Network

1 (800) 333-3474

Metronet

(630) 345-6100

LOCAL RESOURCES

St. Charles Arts Council
(630) 443-3794

www.stcharlesartscouncil.org

The St. Charles Business Alliance
2 E. Main St.
St. Charles 60174
(630) 443-3967

<http://www.stcalliance.org>

St. Charles Chamber of Commerce
1601 E. Main St., Suite D
St. Charles 60174
(630) 584-8384

www.stcharleschamber.com

St. Charles History Museum
215 E Main St.
St. Charles 60174
(630) 584-6967

www.stcmuseum.org



St. Charles Post Office
Main Post Office - West Side
2600 Oak St
St. Charles 60174
(630) 584-2318

East Side
616 E Main St.
St. Charles 60174
(630) 443-5064

Kane County Government Center
719 S Batavia Ave,
Geneva, IL 60134
(630) 232-3400



www.countyofkane.org

Lakeshore Recycling Systems

SCHEDULE AND INFORMATION

COLLECTION SCHEDULE

Monday - East of the Fox River

Tuesday - West of the Fox River

Please have your items all material out for collection by 6 a.m.

Stickers are available at City Hall and the following retailers:

Meijer * Jewel * Ace Hardware

Refuse/yard waste stickers	\$3.55 each*
Half-size Refuse Bag	\$2.58 each
35- Gallon Refuse Toter	\$21.63/ mo.
65-Gallon Refuse Toter	\$22.82/ mo.

*Please note that the price of garbage stickers, bags and toters normally increase July 1 each year.

HOLIDAY COLLECTION:

Holiday collection will be delayed one day for each day of collection throughout the week following a holiday. (For example, if your regular trash pickup is on Monday, collection will be on Tuesday.) The following holidays are affected:

New Year's Day * Memorial Day * July 4

Labor Day * Thanksgiving* Christmas

If you have any questions, please call Lakeshore at 630-581-8650.



SEASONAL SERVICES

Brush Pick Up

Brush pick up dates are announced in the City's newsletter and on the City website. Brush is collected between mid-April and November. Brush must be placed on the address side of the parkway, cut ends facing the street, before 7:00 a.m. on Monday.

Christmas Tree Pick Up

Christmas Tree pickup is scheduled for the first two weeks of January. Place them at the curb on the parkway by 6 a.m. the first weeks following the New Year Holiday.

Leaf Pick Up

City crews pick up leaves throughout the City from (generally) mid-October through mid-November, weather permitting. Dates for leaf pickup will be announced in the City Newsletter and on the City website.



Yard Waste Collection

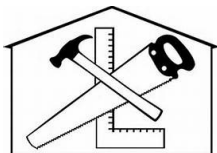
Yard Waste (grass clippings, leaves, cuttings, and small branches) may be bagged for collection in generic paper yard waste bags with a St. Charles refuse sticker attached. Yard waste bags are collected curbside typically the last two week of March through the last week in November. Place them at the curb on your regular garbage day. Please call the city or check our website for exact dates.



BUILDING AND CODE ENFORCEMENT

The Building & Code Enforcement Division is responsible for permitting and monitoring construction activity within St. Charles. This Division is also responsible for enforcement of property maintenance, building & life safety, and zoning codes. The Building & Code Enforcement Division also administers other permits such as Special Events and Outdoor Cafes.

Building permits



For building permits, contact the Building and Code Enforcement Department at (630) 377-4406. Before you dig call J.U.L.I.E. at (800) 892-0123 or 811 to locate underground utilities.

Garage Sales

A garage sale permit is not required. Please post your garage sale sign on your private property only (or other's property with their consent) per the City ordinance. Signs may not be posted on the parkway, or on utility poles.

Signs

Signs may not be posted on any public property. One sign less than 6 sq. ft. is permitted per piece of private property without a permit. Two signs are permitted if the property has two street frontages. Please notify Public Works at 377-4405 of any question or violation.

Solicitors

Solicitors must register with the Police Department before going door-to-door in the community. "No Solicitors Invited" signs are available free at the Reception Desk at City Hall or at the Police Department.



Vehicle Stickers

Vehicle stickers are not required in the City of St. Charles.

Water Conservation Ordinance

The City Code (13.16.205) establishes regulations for outdoor water use year round. Even-numbered addresses may water on even-numbered days, from 6 a.m. to 9 a.m., and 6 p.m. to 9 p.m. Odd-numbered addresses may water on odd-numbered days during the same times. Sprinkling is prohibited citywide 9 p.m. to 6 a.m.

These restrictions apply to the use of automatic devices used to spray or irrigate lawns, gardens, trees or shrubs, such as irrigations systems and lawn sprinklers. Hand-held hoses and drip type irrigation watering devices are permitted any day, at any time of the day, for washing cars, watering flowers/trees/gardens/lawns, and filling wading pools under 50 gallons.

Animal Codes

A limit of three (3) dogs and/or cats, in total, is allowed per household, apartment or dwelling unit within the City.

Pets that are not on the owner's property must be restrained with a leash or harness and be under the direct supervision and immediate control of a competent person. The leash law applies to all types of animals.

It is the owner's responsibility to remove excrement deposited by the owner's pet on public ways, within public places or on the premises of any person other than the owner's without that person's consent. The code does not apply to a blind person while walking his or her guide dog.

For animal licensing, please call Kane County Animal Control at (630) 232-3555. Senior Citizens ages 65 or older are not required to pay a fee for their dog or cat's tag.

COMMUNITY AND ANNUAL EVENTS

JANUARY
TO
DECEMBER

Kane County Flea Market
Main St. and Randall Road, Kane County
Fairgrounds (630) 377-2252
Normally the 1st Sunday of the month and
preceding Saturday. Admission: \$5 adults,
children 12/younger free. Antiques and
collectibles. Country breakfast is served on
Sundays. www.kanecountyfleamarket.com

MARCH



St. Patrick's Celebration
Enjoy St. Patrick's Weekend with a luck of the
Irish Celebration
For date and details, call (630) 443-3967

APRIL



Community-Wide Annual Garage Sale
City-wide garage sale that benefits the STC
Underground. For details, call (630) 513-4321 or
visit www.stcunderground.com

All Year



Sculpture in the Park
Mount St. Mary Park, Route 31 and Prairie St.
along the Fox River, St. Charles. A free exhibit of
original and unique sculptures for people of all
ages to enjoy! For information, call
(630) 584-1055.

MEMORIAL
DAY
WEEK-
END)



Memorial Day Parade

Downtown Fine Art Show
Held in Downtown St. Charles. Free. A cultural
arts event encompassing all aspects of the visual
arts through an art exhibition and sale. The
Downtown Fine Art Show is a forum for the
display and sale of the finest quality original art.
For information call (630) 443-3967.

MID-JUNE
TO
AUGUST



Thursday Evenings June-August Concerts in the Park

Lincoln Park, W. Main St. at 4th St., St. Charles, IL (630) 513-6200 FREE Thursday evening concerts, 7 pm to dusk, June through August. Musical entertainment for all ages. Bring a blanket or chairs and enjoy the outdoor concert. Food and beverages available for purchase.
www.stcharlesparks.org/links/concerts.

AUGUST TO
SEPTEMBER



STC Live!

Free outdoor live music every Wed & Fri all Summer long!

www.stcalliance.org

JUNE
TO
OCTOBER



Farmers' Market

Baker Memorial United Methodist Church, Main St. & 4th Ave., St. Charles (630) 584-6680 Old-fashioned Farmers' Market held most Fridays June through October. Hours 7 am to 1 pm. All markets include fresh harvested and locally grown fruits, vegetables, fresh cut and potted flowers and garden art.

JULY 4



Independence Day Celebration

Pottawatomie Park, 8 North Ave., St. Charles (630) 513-6200. Fireworks display at dusk.

www.st-charlesparks.org

JULY



Kane County Fair

Kane County Fairgrounds, Rt. 38 and Randall Rd., St. Charles. (630) 584-6926 Old-fashioned county fair, carnival, farm animals, entertainment, food and more! Admission charged.

www.kanecountyfair.com

Scarecrow Stroll

The Annual St. Charles Scarecrow Weekend in downtown St. Charles.

www.stalliance.org
(630) 443-3967.

OCTOBER



NOVEMBER
November 11

Veterans Day Ceremony
10:30 a.m.,
Fire Station 1, 112 N. Riverside Ave.

Friday after
Thanksgiving

Holiday Homecoming
Lighting of the Lights
5 pm at 1st Street Plaza, 1st and Main
Streets St. Charles
www.stalliance.org

Saturday
after
Thanksgiving

Electric Christmas Parade
5:30 p.m. Main Street
Also various events and specials down-
town.
www.stalliance.org
(630) 443-3967.

PLACES OF WORSHIP

Baker Memorial United Church
307 Cedar Ave., St. Charles
(630) 584-6680

Bethel Baptist Church
6N218 Weber Drive, St. Charles
(630) 584-1862

Bethlehem Lutheran Church
1145 N. 5th Avenue, St. Charles
(630) 584-2199

Calvary Pentecostal Church
315 Walnut Avenue, St. Charles
(630) 377-9049

Congregational United Church of Christ
40W451 Fox Mill Boulevard, St. Charles
(630) 584-0929

Christ Community Church
37W100 Bolcum Road, St. Charles
(630) 485-3300

Hosanna! Lutheran Church
36W925 Red Gate Road, St. Charles
(630) 584-6434

New Life Church
8 N 2nd Ave, St. Charles
(630) 443-8822

New Covenant Bible Church
4N780 Randall Road. St. Charles
(630) 584-2611

Redeemer Fellowship
1125 W. Oak Street, St. Charles
(630) 584-8750

Riverside Community Church
37W130 Crane Road, St. Charles
(630) 443-7442

Salvation Army Tri-City Corps
1710 S. 7th Avenue, St. Charles
(630) 377-2769

St. Charles Episcopal Church
994 N. 5th Avenue, St. Charles,
(630) 584-2596

St. Charles Free Methodist
214 Walnut Street, St. Charles
(630) 584-1906

St. John Neumann Catholic Church
2900 E. Main St., St. Charles,
(630) 377-2797

St. Mark's Lutheran Church
101 S. 6th Avenue, St. Charles
(630) 584-8638

St. Patrick's Catholic Church
400 Cedar Street
St. Charles, IL 60174

and

6N491 Crane Road, St. Charles 60175
(630) 338-8000



C.U.S.D.
303

Administrative Offices
201 S. 7th St.
St. Charles, IL 60174
331-228-2000
www.d303.org

ELEMENTARY SCHOOLS

Anderson School
35W071 Villa Marie
Road
St. Charles, IL 60174
331-228-3300

Bell-Graham
4N505 Fox Mill Blvd.
St. Charles, IL
60175
331-228-2100

Corron
455 Thornwood
Way
South Elgin, IL
60177
331-228-6900

Davis Richmond *
1125 South 7th
Street
St. Charles, IL
60174
331-228-2200

**Ferson Creek
(Elementary/Early
Childhood)**
38W160 Bolcum
Road
St. Charles, IL 60175
331-228-2300

**Fox Ridge*
(Early Childhood)**
1905 Tyler Road
St. Charles, IL
60174
331-228-2400

Lincoln*
211 S. 6th Ave.
St. Charles, IL
60174
331-228-2500

Munhall *
1400 S. 13th
Avenue
St. Charles, IL
60174
331-228-2600

Norton Creek
2033 Smith Road
West Chicago, IL
60185
331-228-2700

Wasco
4N782 School
Street
Wasco, IL 60183
331-228-2900

Wild Rose
36W730 Red
Haw Lane
St. Charles, IL
60174
331-228-3000

MIDDLE SCHOOLS

Thompson*
705 W. Main Street
St. Charles, IL 60174
331-228-3400

Wredling*
1200 Dunham Road
St. Charles, IL 60174
331-228-3700

HIGH SCHOOLS

St. Charles East*
1020 Dunham Road
St. Charles, IL 60174
331-228-4000

St. Charles North*
255 Red Gate Road
St. Charles, IL 60175
331-228-4400

COMMUNITY COLLEGE

Elgin Community College
<http://www.elgin.edu/>
1700 Spartan Drive
Elgin, IL 60123(847) 697-1000

*Indicates
within
St. Charles
city limits



ST. CHARLES PARK DISTRICT

Administration Office

Baker Community Center
101 S. 2nd Street
630-584-1055; fax 630-584-1396

Recreation Department

Pottawatomie Community Center
8 North Avenue
630-513-6200; fax 630-584-9172

Parks Department

630-584-1885

Pottawatomie Golf Course

630-584-8356

www.st-charlesparks.org

Adult Activity Center

(For residents 50 or better)

Monday – Friday: 8 a.m. to 9 p.m.

Saturday: 8 a.m. to 6 p.m.

Sunday: 12 Noon to 5 p.m.

The Park District's Adult Activity Center offers a variety of programs for ages 50 or better. Trips, breakfasts, card playing, health and fitness classes, as well as educational programs create a well-rounded environment. Daily drop-in hours allow members the opportunity to participate in a wide variety of free activities all designed with the mature adult in mind. Evening programs are available every weeknight.

Activities Center Amenities

Pocket Billiards, Table Tennis, Wii Gaming System, Computer Lounge with Internet Access, Game/Card Room, Big Screen TV

Membership includes a bi-monthly newsletter mailed to your home. The newsletter includes discounts on club trips, information about club programs, special interest clubs, special events and more.

For program and membership information, please call 630-513-6200. Registration for programs is available at Pottawatomie Community Center, 8 North Ave.

ST. CHARLES PUBLIC LIBRARY DISTRICT

One South Sixth Avenue, St. Charles
(630) 584-0076
www.scpld.org

*Please call the library for current hours and services.

WHAT YOU NEED TO KNOW...

How to Get a Library Card

Stop by the library with two forms of identification to get a library card. One piece of identification must have both your correct name and current address. Cards are free to Library District residents. Non-residents may obtain a card for a fee. Library staff members are happy to answer any questions about cards or District residency.

Special Accommodations

A motorized scooter is available for use in the Library on a first-come, first-served basis. If you are attending a library program and require a sign language interpreter, or any other special accommodations, please contact the Library at least two business days ahead of time.

Outreach Services:

The St. Charles Public Library offers services to facilitate Library usage for residents of participating senior facilities and nursing homes, as well as for those living at home with special circumstances, such as loss of vision or mobility.



ST. CHARLES TOWNSHIP

1725 Dean St.
St. Charles, IL 60175
(630) 584-9342

The population of St. Charles Township is 42,051, and that includes portions of South Elgin, Wayne, and the entire city of St. Charles. Today's township concerns are the maintenance of roads, assessments, community service, safety and health, maintenance and care of cemeteries and general assistance.

The Township Boundaries are: North - Mc Donald Road; South - Division and Gray Streets (between St. Charles and Geneva); East - Kautz Road (DuPage County Line); West - West of Burr Road (approximately at the intersection of Dean Street and the Bike Path). This area covers 36 square miles and has approximately 83.0 miles of roads that must be maintained by the Township.

Office of the Assessor

The Township Assessor is responsible for determining the market value of most properties in the assessment jurisdiction. After determining market value, the property is then assessed at one-third (1/3) of that value. The assessed value is used to apportion the tax burden over all property owners. All local governments, townships, schools, forest preserve districts, park districts, etc., receive their income from taxes levied against property values as appraised by the township assessor.

Office hours are 8 a.m. to 4:30 p.m. Monday through Friday
(630) 584-2040

Assistance

Illinois Townships are mandated to provide a welfare program called "General Assistance". People who qualify can receive financial and medical/dental assistance, as well as information and referral.

Office hours are Monday and Friday - 8 to 11 a.m.,
Wednesday - 8 a.m. to Noon
(630) 584-9342

Township Cemeteries

St. Charles Township is responsible for the care and maintenance of six cemeteries that lie within the corporate boundaries of the Township. For information, call (630) 584-8699

CONNECTING

Having relationships with your peers will warm your heart and brighten your days. These kinds of connections are important for your health! Nourish your spirit and your mind by meeting new and interesting friends through the many opportunities for social and recreational interaction provided in our area.

Local Social Activity Centers and Exercise Programs

Batavia Park District (Day trips, senior citizens club, exercise)

327 West Wilson

Batavia, IL 60510 (630) 879-5235

Geneva Park District (Day trips, senior meetings and programs)

Friendly Seniors

710 Western Avenue

Geneva, IL 60134 (630) 232-4542

Norris Recreation Center (Aquatic and land exercise programs)

1040 Dunham Road

St. Charles, IL 60174 (630) 377-1405

St. Charles Park District Adult Activity Center

8 North Ave.

St. Charles, IL 60174 (630) 513-6200 ext. 437

The Salvation Army, Joe K. Anderson Community Center

1710 South 7th Avenue

St. Charles, IL 60174 (630) 377-2769

Senior Services Center

900 N. Lake St.

Aurora, IL 60120 (630) 897-4035

COUNSELING

24-Hour Crisis Intervention Hotlines

Feeling sad, anxious or lonely? Getting frustrated or angry? Need a good listener? Call one of the following numbers and a caring professional will be there for you. No need to identify your self -- just talk it over.

Addictions

Does someone you know have a problem with drugs, alcohol, gambling or over-eating? Need some help in dealing with these problems? For expert and confidential advice, call one of these centers -- a helping hand will be there.

Breaking Free	(630) 897-1003
Gateway Foundation	(877) 321-7326
Presence St. Joseph's Hospital	(847) 695-3200
Renz Addiction Counseling Center	(630) 513-6886

Bereavement and Suicide

Feeling sad over the loss of a friend, relative or loved one? Is someone close to you dying? Is the loneliness getting too much to handle? Why not give a professional a call and let them help you discover a new sense of inner peace.

Conley Outreach	(630) 365-2880
Fox Valley Hospice	(630) 232-2233
Heartland Counseling	(630) 443-9100
Suicide Prevention Services (hotline)	(630) 482-9696
(office)	(630) 482-9699

Credit Counseling

Are the bills getting to be too much? Having trouble making ends meet? Give a credit counselor a call. These highly trained experts can help you find the financial stability you deserve.

Consumer Credit Counseling Services	(630) 844-3327
Family Service Assoc. of Greater Elgin	(847) 931-1260

FINANCIAL and LEGAL SERVICES

There are state and federal financial benefits available to low-income seniors to assure at least a minimum income to cover basic living expenses. The following is a brief guide to services to give you an idea about where you should inquire about such benefits.

Financial Services

Many local banks offer free checking accounts for seniors -- call your local bank for information.

Illinois Department of Human Services (DHS) - Financial

Southern Kane and Kendall Counties Northern Kane County
361 Old Indian Trail 600 S. State Street
Aurora, IL 60506 Elgin, IL 60123
(630) 844-7400 (847) 931-2700

State Supplemental Payments

The State of Illinois provides money to help older people, blind and disabled people to meet basic needs.

Food Stamp Program

A federal program administered by DHS to help people buy food.

Social Security (800) SSA-1213, TTY (800) 325-0778

For Social Security, Social Security Disability and Supplemental Security Income benefits.

1323 N. Lake St.	790 Fletcher Dr.
Aurora, IL 60506	Elgin, IL 60123
(877) 274-5412	(877) 405-0435

Legal Services

The legal needs of seniors are often unique and include a broad range of issues. These issues could include planning for incapacity or disability; estate planning, including wills and trusts; guardianships; how to pay for long-term health care or nursing home costs; age discrimination or elder abuse; and government benefits such as Social Security, Medicare and Medicaid. Elder Law is one of the fastest growing areas of legal practice. Seniors also encounter general legal issues such as consumer complaints, insurance and finance related matters. The following locations list where seniors can seek legal assistance related to these types of issues.

Prairie State Legal Services

(630) 232-9415

31W001 E. North Ave.
Suite 200
West Chicago, IL 60185

Provides free legal services for those who are 60 years or older in matters other than criminal. Telephone counseling is available from 1:00 - 4:00 p.m. Tuesdays through Fridays in Kane County at the telephone numbers shown above. Additional information can also be obtained at www.prairiestatelegal.org.

Kane County Bar Association
Lawyer Referral Service

(630) 762-1900

555 S. Randall Road, Suite 203, St. Charles, IL 60174
Information and lawyer referral services can be obtained at www.kanebar.org.

Advocacy

Questions, complaints or problems regarding a profession or business as a consumer are addressed by contacting the following:

General Consumer Issues

Better Business Bureau (815) 963-2222
810 E. State Street, Suite 303, Rockford, IL 61104
Illinois Attorney General (312) 814-3580
Consumer Fraud Hotline (800) 386-5438
100 W. Randolph, Chicago, IL 60601

Information and Assistance on State Programs

222 S. College St., Suite 16-100, Springfield, IL 62706
Governor's Office of Citizens Assistance (217) 782-0244

Home Health Agencies, Assisted Living Centers and Nursing Homes (Complaint Dept.)

Illinois Department of Public Health (800) 252-4343
525 W. Jefferson St., Springfield, IL 62761

Insurance

Consumer Division/Illinois Dept. of Insurance (217) 782-4515
320 W. Washington, 4th Floor, Springfield, IL 62767
For claims problems with your insurance, contact:
Illinois Attorney General (312) 814-2420
100 W. Randolph, Chicago, IL 60601

Physical or Financial Abuse

To report a problem or concern related to seniors residing in their own home or in a licensed long-term care facility.

Aurora Senior Services (630) 897-4035
Long Term Care Ombudsman/Elder Abuse Programs
900 N. Lake St., Aurora 60506

Professions

Illinois Dept. of Professional Regulations (312) 814-6910
100 W. Randolph, Suite 9-300, Chicago, IL 60601

Securities Fraud

Secretary of State Securities Department (312) 793-3384
17 N. State Street, Suite 1100, Chicago, IL 60602

Utilities

Illinois Commerce Commission,
Consumer Service Division (800) 524-0795
527 E. Capital Ave., P.O. Box 19280, Springfield, IL 62794

Other Organizations

American Civil Liberties Union of Illinois (312) 201-9740
203 N. La Salle Street, Suite 1405, Chicago, IL 60601

Equal Employment Opportunity Commission (312) 353-2713
500 W. Madison St., Suite 2800, Chicago, IL 60601

Guardianship and Advocacy Commission (708) 338-7500
(or TDD (312) 793-5937)
9511 Harrison, Suite FA101, Des Plaines, IL 60016

Salvation Army (630) 377-2769
1710 S. 7th Avenue, St. Charles, IL 60174

Tax Preparation Assistance

AARP Foundation Tax-Aide provides virtual and in-person tax assistance free of charge, with a special focus on taxpayers who are over the age of 50 or have low-to-moderate income. A Tax-Aide locator tool can be found at https://www.aarp.org/money/taxes/aarp_taxaide/locations.html. In addition, AARP Foundation provides a search tool for free or reduced cost services like medical care, food, job training and more at <https://local.aarpfoundation.org/>.

Senior Services Associates can provide assistance with tax preparation for qualifying seniors at (630) 897-4035. 101 S. Grove Ave, Elgin, IL 60120

IN-HOME CARE AND SUPPORT SERVICES

Coordination of Services

Senior Services Associates (847) 741-0404
Assessment and case management, community care program, home health aid service, information and assistance, outreach assistance, legal services, ombudsman service, as well as many other educational and wellness programs.

Home Health Agencies

Delnor-Community Home Health Services	(630) 513-0370
Presence Home Care	(847) 931-5553
Presence Hospice	(847) 622-3467
Presence Mercy Medical Center	(630) 859-2222
Advocate Sherman Hospital	(224) 783-6200

In-Home Care Services

Homemaker services consist of non-medical personnel that can help with light housekeeping, laundry, and grocery shopping, personal care and meal preparations. Depending on your needs, the extent of service is provided weekly or daily. Fees vary accordingly.

Brightstar Care	(630) 938-4738
Comfort Keepers	(630) 834-8366
Home Instead Senior Care	(630) 762-1860
Visiting Angels	(847) 429-0100

Adult Day Care

Adult day care provides a viable option to early placement in a nursing home or assisted living center. The main objective is to maximize the individual's level of independence.

Elderday Center	(630) 761-9750
328 W. Wilson - Batavia	

CovenantCare at Home

An established home healthy care agency offering private duty, home health (covered by medicare and some commercial insurance) and hospice.

3755 E. Main Street, Suite 165, St. Charles (630) 845-0680

www.covenantcareathome.org

Emergency Response System

24-hour help is available for subscribers at the push of a button.
For information, call Senior Services (630) 897-4035

Friendly Visitors

Friendly visitor programs provide trained volunteers to visit seniors in their home to prevent loneliness and isolation

Tri-City Family Services (630) 232-1070

Free Clinic

Tri-City Health Partnership (Free Clinic) (630) 377-9277

318 Walnut Street, St. Charles, IL 60174

Call Doc

Home Care Physicians (Dr. Paul Chiang) (630) 614-4960

1800 N. Main Street, Wheaton, IL 60187

(Area West of Randall Road is not serviced.)

Delnor Center for Integrative Healing

Delnor Center for Integrative Healing (630) 208-3000

300 Randall Road, Geneva, IL 60134

Meals on Wheels

Kane Senior Council is the new Meal on Wheels provider for all of Kane County. They are a member of the Meals on Wheels Association of America. Needs are coordinated through Senior Services Associates in Aurora. Call them at 630-897-4035 to schedule an assessment.

Random Acts Matter

Able to serve seniors in need in the St. Charles community. For any type of service from weed pulling, snow shoveling, lawn mowing, a meal, etc.

contact via: randomactsmatter@gmail.com,

[Facebook.com/RandomActsMatter](https://www.facebook.com/RandomActsMatter), or www.randomactsmatter.com.

Veteran Identification

Veteran Affairs (630) 549-0706

Veteran ID card that recognizes your faithful service to your country. No longer will you have to carry around your DD Form 214 for proof of military service. The Veteran ID Card illustrates your veteran status, displays your special military recognitions (certain awards), identifies your disability rating, your medical diagnose, and much more.

Services for the Blind

Illinois Talking Book Outreach Center
125 Tower Dr. (800)-426-0709
Burr Ridge, IL 60527-5783
Monday through Friday, 8:30 am to 5 pm
Website: www.illinoistalkingbooks.org
Email: info@illinoistalkingbooks.org

National Federation of the Blind
Newsline (630) 221-9008
1800 Johnson St., Baltimore, MD 21230

Rehabilitation Instructor from the Illinois Dept. Human Resources
888 S. Edgelawn, Ste. 1771, Aurora, IL 60506 (630) 892-7417

Telephone Reassurance

This A.I.D. program provides free telephone calls to check on the well being of those unable to leave home.

(Ask for Sunshine Calls Service) (630) 966-9393

Family/Individual/Marital

We all encounter problems that can leave us angry, depressed or confused. Sometimes these problems involve our spouse, children or relatives. Other times, they may have to do with retirement, illness or even simple misunderstandings. If you feel the need to talk it over, give one of these counselors a call.

Family Counseling Service (630) 844-2662
Tri-City Family Services (630) 232-1070
Salvation Army (630) 377-2769

Psychiatric

Did you know that intense and/or repetitive feelings of panic, anxiety, depression or hopelessness are often caused by chemical imbalances within the human body? If you have been experiencing feelings like these, why not call one of these professionals? With medication and some sound advice, symptoms can be significantly reduced, and in many cases eliminated.

Assn. for Individual Development (AID) (630) 966-4000
Behavioral Health Care Services (630) 859-1291
Gateway Foundation Aurora (630) 966-7400
Ecker Center (630) 377-5200
Presence Behavioral Health (630) 801-2657
Presence St. Joseph Hospital (847) 695-3200

SENIOR LIVING OPTIONS

Whether you are looking for a retirement community or continuing care services, there are many options available in Kane County. Explore the following resources to find one that is right for you.

Continuing Care Communities

Continuing care communities offer a continuum from private, independent apartments to assisted-living and skilled nursing. These communities are specially designed to accommodate the changing needs of seniors to allow residents to stay in the community as their needs change.

The Holmstad Retirement Community	(630) 879-4000
Heritage Woods Batavia	(630) 406-9440

Independent Living

Independent living communities may also be referred to as retirement communities. These are residential settings for independent seniors with varying degrees of activity levels. These may be communities of single-family homes, condominiums, townhouses or apartments, and all provide recreational, educational and social activities geared to a specific activity level.

Anthony Place at Prairie Center	(630) 360-4852
Bickford Cottage	(630) 587-8800
Brighton Gardens	(630) 587-6120
Carriage Oaks of St. Charles	(630) 584-0029
Carroll Tower (Subsidized)	(630) 584-6656
Hunt Club Village	(630) 513-1414
River Glen of St. Charles	(630) 626-4347
Robin's Nest	(630) 400-0288

Nursing Homes

Nursing homes provide housing, personal care, protective supervision and medical care. The facilities are licensed by the State Department of Public Health respective of the level of care provided. Basic or intermediate care facilities can provide a skilled level of nursing care but are not Medicare certified. Skilled nursing facilities provide the services of a Registered Nurse for treatment and procedures in addition to support of basic care and activities of daily living. Both may be certified by the Department of Public Aid for subsidized care.

Batavia Rehab (Intermediate Nursing Care)	(630) 879-5266
Michaelsen Health Center Batavia (Skilled Nursing; Medicare Certified)	(630) 879-4300
Geneva Nursing and Rehab Center (Alzheimer and Intermediate Care)	(630) 232-7544
Presence Health Pineview Care Center (Skilled Nursing; Medicare Certified)	(630) 377-2211
Rosewood Care Center (Skilled Nursing; Medicare Certified)	(630) 443-4400
Wood Glen Pavilion, West Chicago (Skilled Nursing; Medicare Certified)	(630) 876-8100
Autumn Leaves (<i>Memory Care</i>)	(630) 485-4510

KANE COUNTY SENIOR CENTERS

Batavia Park District
East Side Community 327 West Wilson Batavia, Illinois 60510 (630) 879-5235

Bessinger Senior Center
2 Pine Street Carpentersville, Illinois 60110 (847) 551-4307

Fox Valley Park District
Prisco Senior 150 West Illinois Avenue Aurora, Illinois 60506 (630) 859-8606

Geneva Township
400 Wheeler Drive Geneva, Illinois 60134 (630) 232-3604

Senior Services Associates
900 North Lake Street (Route 31) Aurora, Illinois 60506 (630) 897-4035

Senior Services Associates
101 South Grove Elgin, Illinois 60120 1-(800) 942-1724

Senior Services Associates, Inc.
729 South McLean Blvd. Elgin, Illinois 60123 (847)741-5110

Northeastern Illinois Area Agency on Aging
1-(800) 528-2000, (815) 939-0727 or (630) 293-5990
www.ageguide.org

Reference: <http://www.illinois.gov/aging/Resources/Documents/SeniorCenters.pdf>

SELF-HELP SUPPORT GROUPS

Self-help support groups are organized and run by people who share their strength, hope and courage with one another to overcome a common problem. In 1935, two men with drinking problems initiated the first group of this kind. Their little group grew into a worldwide fellowship, now called Alcoholics Anonymous (AA). Over the years, groups have emerged to give people support in facing many life problems. Below is a list of the better-known groups. If you would like to know more or are in need of a meeting schedule, give a call. You need not identify yourself and your call will be handled anonymously.

AlAnon	(888) 425-2666
Alzheimer's Association	(800) 272-3900
Breast Cancer Support Group	(630) 208-4267
Caregiver Support Group, Elderday Center	(630) 761-9750
Depression Hotline	(630) 482-9696
Emotions Anonymous	(708) 383-0200
Families Anonymous	
<i>(Help with solving family relational problems)</i>	(800) 736-9805
Fibromyalgia Support	(630) 641-6942
Fox Valley Volunteer Hospice	(630) 232-2233
Mended Hearts, Inc.	(630) 208-3000
OverEaters Anonymous	(708) 346-0000

TELEPHONE NUMBERS

<u>ORGANIZATION NAME</u>	<u>TELEPHONE</u>
Advocate Sherman Hospital Home Partners	(224) 783-6200
Al Anon	(888) 425-2666
Alzheimer's Association	(800) 272-3900
American Civil Liberties Union of Illinois	(312) 201-9740
American Red Cross	(630) 443-8844
Amtrak Railways	(800) 872-7245
Arden Courts Alzheimer Care (Assisted Living)	(630) 262-3900
Asbestos.com	(800) 615-2270
Association for Individual Development	(630) 966-4000
Batavia Park District	(630) 879-5235
Batavia Rehab	(630) 879-5266
Better Business Bureau (Consumer complaints)	(815) 963-2222
Breast Cancer Support Group at Living Well	(630) 262-1111
Brighton Gardens	(630) 587-6120
Carriage Oaks Retirement Community	(630) 584-0029
Carroll Tower (Subsidized housing seniors 62 and over)	(630) 584-6656
Circuit Breaker Tax/Pharmaceutical Relief	(800) 624-2459
Comfort Keepers (In-home care services)	(630) 834-8366
Community Contacts	(847) 697-8800
Conley Outreach (Counseling, bereavement, suicide)	(630) 365-2880
Community Crisis Center	(847) 697-2380

Deaf Telephone Services	(800) 855-1155
Dept. of Health and Human Services	(800)729-6686
Domestic Violence Hotline	(800)799-7233
Driver's Safety Course at STC Park District	(630) 513-6200
Ecker Center (Counseling)	(847) 695-0484
Elder Abuse Hotline	(866) 800-1409
Elderday Locater	(800) 677-1116
Elderwerks (Medical Equipment Lending) or Help@Elderwerks.org	(855) 462-0100
Elgin Mental Health Center	(847) 742-1040
Emotions Anonymous	(708) 383-0200
Equal Employment Opportunity Commission	(312) 353-2713
Families Anonymous	(800) 736-9805
Family Counseling Services	(630) 844-3327
Fibromyalgia Support	(630) 641-6942
First Baptist Counseling Services	(847) 695-8710
Fox River Valley Dental Society	(630) 232-4229
Fox Valley Hands of Hope (Medical Equipment Lending)	(630) 232-2233
Fox Valley Volunteer Hospice	(630) 232-2233
Gateway Foundation (Counseling)	(630) 966-7400
Geneva Park District	(630) 232-4542
Governor's Office of Citizens Assistance	(217) 782-0244
Greyhound Bus Lines	(800) 231-2222
Guardianship & Advocacy Commission	(866) 274-8023
Holmstad Retirement Community	(877) 324-3738
Home Assistance Volunteer Effort (H.A.V.E.)	(630) 375-7227
Home Instead Senior Care	(800) 640-3914

Hospitals:

Northwestern Medicine/Delnor Hospital	(630) 208-3000
Presence Mercy Medical Center	(630) 859-2222
Presence St. Joseph's Hospital	(847) 695-3200
Rush-Copley Medical Center	(630) 978-6200
Sherman Hospital	(847) 742-9800
Hotline - State of Illinois Circuit Breaker program	(800) 252-8966
Hunt Club Village (Independent Living)	(630) 513-1414
IL Commerce Commission (Consumer Service Div.)	(800) 524-0795
Illinois Department on Aging	(800) 252-8966
Illinois Department of Professional Regulation	(312) 814-6910
Illinois Public Health Nursing Home Hotline	(800) 252-4343
Illinois Division of Insurance, Press "2" on the menu	(217) 782-4515
Income Tax Preparation Assistance	(630) 232-3602
Kane County Bar Association (Lawyer Referral Service)	(630) 232-9415
Kane County Health Department	(630) 897-1124
Lazarus House (Provides emergency shelter)	(630) 587-2144
Long Term Care Ombudsman	(630) 897-4035
Low Income Home Energy Asst. (LIHEAP) Elgin	(847) 697-4400
Meadows, The (Independent Living, 55 and older)	(630) 365-3300
Meals on Wheels (Senior Services Associates)	(630) 879-4035
Medicare Information	(800) 633-4227
Mended Hearts, Inc. (Cadence Health/Delnor Hospital)	(630) 208-3000
Metra (General route and schedule information - RTA)	(847) 836-7000
Michaelsen Health Care Center (Skilled Nursing)	(630) 879-4300

Neighbor-to-Neighbor (Volunteer barter program)	(847) 741-0404
Norris Recreation Center	(630) 377-1405
Northeastern IL Area Agency on Aging	(800) 528-2000
Northwestern Medicine Home Health Services	(630) 208-3000
Northwestern Medicine Health and Fitness Center	(630) 938-9000
Overeaters Anonymous	(708) 346-0000
PACE Passenger and Special Services	(847) 364-7223
Peace Corp.	(800) 424-8580
Physician Finder	(630) 208-3993
Prairie State Legal Services (Free legal services)	(630) 232-9415
Presence Mercy Medical Center	(630) 859-2222
Presence Pineview Care Center (Skilled Nursing)	(630) 377-2211
Presence Home Care	(847) 931-5553
Presence Hospice	(847) 622-3467
Renz Addiction Counseling Center	(630) 513-6886
Retired Senior Volunteer Program (RSVP)	(815) 344-3555
Ride in Kane (For information)	(888) 480-8549
(Call Center for Reservations)	(866) 727-6842
River Glen of St. Charles	(630) 443-8220
Riverrain Point Apartments (Subsidized)	(630) 879-0350
Rosewood Care Center (Skilled Nursing)	(630) 443-4400
RTA Travel Information	(630) 836-7000
Salvation Army	
General Assistance	(630) 377-2769
Secretary of State Drivers License Facility	(800) 252-8980

Secretary of State Securities Dept. (Securities fraud)	(312) 793-3384
Secretary of State Vehicle Services	(800) 252-8980
Senior Advisor (Find senior living near you)	(866) 333-2721
Senior Corp.	(800) 424-8867
Senior Corp. of Retired Executives (SCORE)	(630) 584-8384
Senior Services Associates	(630) 897-4035
Sherman Hospital Home Partners	(224) 783-6200
Social Security Administration	(800) 772-1213
Suicide Prevention Services	(630) 482-9696
Telephone Reassurance; Sunshine Calls	(630) 966-9393
Tri City Health Partnership (free medical clinic)	(630) 377-9277
Tri City Family Services (counseling)	(630) 232-1070
United Way of Central Kane County	(630) 377-1930
Visiting Angels	(847) 429-0100
Visiting Nurse Association of Fox Valley	(630) 978-2532
Wayne Township Senior Center (Medical Equipment Lending)	(630) 231-7155
Wood Glen Nursing and Rehabilitation Center	(630) 876-8100

TRAVEL AND TRANSPORTATION

There are many options available to meet your transportation needs and many organizations and people willing to assist you. This section will help you find the right resource to get you where you want to go.

License Plates and Parking Cards for the Disabled

An application for permanent or temporary plates or parking placards requires the submission of the Persons with Disabilities Certification Form, completed and signed by a licensed physician, which attests to the person's disability.

The Certification Form can be obtained from:

Secretary of State Vehicle Services
Michael J. Howlett Bldg., Room 312
501 S. 2nd Street
Springfield, IL 62756
(800) 252-8980 or (217) 785-3000

If the applicant relies on transportation by members of the immediate family, the Secretary of State will issue up to two sets of plates to the family members who provide transportation for the applicant.

Handicapped parking placards provide the same parking privileges as disabled license plates. Green placards are issued to people with permanent disabilities. Orange placards are issued to people with temporary disabilities. Permanent placards are available only through the state. Temporary placards are available through the state or call your municipality. The City of St Charles issues temporary handicapped parking placards at the Municipal Building, 2 E. Main St. St Charles, IL. Please call (630) 377-4400 for more information.

Disabled State of Illinois Identification Card

In addition to the above, persons who are recognized as being disabled are eligible for many benefits of other state agencies. The card is issued free of charge and applications are available at any driver's license facility throughout the state.

To qualify, you must be an Illinois resident and provide a physician's evaluation of your disability. If you have a qualifying disability, go to the Secretary of State's office (driver's license facility) or have someone go for you, and pick up an application. You will have to submit at least three forms of identification (including one establishing your date of birth and one with your signature) and a physician's statement showing type and class of your disability.

If you aren't near a driver's license facility, call 800-252-8980 and request the form.

This card is easy to get for qualified persons, and can be used as proof of disability for any state law requiring that proof. The state departments that recognize this ID are:

Illinois Dept. of Conservation
Illinois Dept. of Labor
Illinois Dept. of Revenue
Illinois Dept. of Public Aid
Illinois State Board of Elections
Illinois Dept. of Vehicle Services, Non-standard Plate Section (in case you want personalized license plates)

Contact the local Secretary of State Offices:

339 E. Indian Trail, Aurora, IL 60505 - (312) 793-1010

595 S. State Street, Elgin, IL 60123 - (847) 697-2100

Other Transportation Options

Many park districts, municipalities and townships offer senior citizen transportation programs for their residents. Besides organizations such as these that provide transportation for seniors, many commercial airlines offer discounts on senior fares. Amtrak offers a discount for older persons. Before you take a trip, check out the local discounts offered by bus lines, trains and airlines.

Airlines

For information on flights, tickets, senior discounts or special services such as accommodations made for a disabled individual, each airline company is different. Call each company individually.

Bus Lines

Greyhound Bus Lines

www.greyhound.com (800) 231-2222

Trains

Amtrak Railways (800) 872-7245

www.amtrak.com

Metra/Metropolitan (RTA)

(312) 836-7000 (evenings/weekends)

(312) 322-6777 (weekdays 8 to 5)

www.metrarail.com

Regional Transportation Authority (RTA) *www.rtachicago.com*

RTA Senior Ride Free Permit

The RTA Senior Ride Free Permit allows qualifying customers age 65 and older to ride at no cost on CTA, Metra and Pace fixed route bus and rail service. Applicants must be enrolled in the Benefit Access Program administered by the Illinois Department on Aging (DOA).

For more information about the DOA Benefit Access Program visit www.illinois.gov/aging or call 800-252-8966.

RTA Senior Reduced Fare Permit

The RTA Persons with Disabilities Reduced Fare Program allows individuals age 65 or older, who are not eligible for the DOA Benefit Access Program, to ride on CTA, Metra and Pace fixed route bus and rail service at a reduced rate.

Please see attached Senior Permit Application at the end of this brochure.

PACE bus route schedules are available in village halls, libraries, from your PACE bus driver, at www.pacebus.com, and from PACE.

To receive schedules by mail, call PACE Passenger and Special Services at (847) 364-PACE (7223), or RTA Travel Information at (847) 836-7000.

For regular schedule information for PACE bus routes, call:

Aurora	(847) 364-7223
Elgin	(847) 931-6750

Metra schedules available at Metra train stations and at www.metrarail.com.

CTA schedules available at www.transitchicago.com.

Taxi Services

Consult the yellow pages of your telephone book and ask about senior citizen discounts.

Ride in Kane (formerly Dial-a-Ride)

Ride in Kane was introduced to Kane County in early 2008 and unites all of the county's individual dial-a-ride programs under one umbrella. It provides curb-to-curb service, 24 hours a day, for seniors and disabled residents, from their homes to just about anywhere in the county. Effective April 1, 2020, the cash fare will increase to \$5 for the first ten miles. Eligible riders must pre-register with Ride in Kane. Residents who are registered for the previous Dial-A-Ride program will be automatically registered for Ride in Kane and can begin scheduling rides immediately without additional registration required.

Criteria for Eligibility to Register:

- 65 years old or older
- Documented permanent disability
- RTA Reduced Fare Card

The City of St. Charles Utility Billing office can assist with Ride in Kane registration. Call (630) 377-4426, or register in person at the Municipal Building, 2 E. Main Street, St. Charles.

General Information & Register

(7 days/week, 6 a.m. to 7 p.m.)

888-480-8549

To Schedule Rides

866-727-6842

Pace on Demand (formerly Call n Ride)

Book online or call to reserve your trip at least one hour in advance, and pay with Ventra (\$2.00 per trip) or cash (\$2.25) when boarding.

St. Charles - Geneva Call-n-Ride (630)-379-2452

Hours of Operation: Weekdays 5:30am - 7:00pm

Hours of Operation: Saturdays 8:00am - 6:30pm

VOLUNTEER OPPORTUNITIES

Helping others provides a sense of self worth and purpose that leads to fulfillment and great satisfaction -- it is health for the heart and soul! Help yourself by helping others; consider the following local opportunities...

St. Charles Business Alliance

The St. Charles Business Alliance is a volunteer - driven, 501 (c)(3) organization dedicated to enhancing the economic viability of St. Charles through the work of an eight person staff, four committees and a Board of Directors. The St. Charles Business Alliance is instrumental in driving tourism to St. Charles, promoting St. Charles, organizing large scale events & the revitalization of Downtown St. Charles. For more information, call (630) 443-3967.

St. Charles Heritage Center

If St. Charles' unique heritage is what interests you, consider becoming a volunteer at one of the local museums. Call the St. Charles Heritage Center at (630) 584-6967 to learn more about these exciting volunteer opportunities!

St. Charles Park District

Work Days offer people of all ages great educational opportunities, physical activity, quality time outdoors. Please call (630) 584-1885.

The St. Charles Public Library is dedicated to providing learning opportunities for district residents. Stop by the Adult Circulation Desk to fill out an application or call Volunteer Coordinator Jean Langlais at (630) 584-0076, Ext. 219.

United Way of Central Kane County

The United Way of Central Kane County is a non-for-profit philanthropic corporation financed by proceeds from its local campaign. For more information, please call (630) 377-1930.

American Red Cross

Volunteers are needed to serve in a variety of areas. For more information, please contact the Mid-County, Fox River Chapter at (630) 443-8844.

Northwestern Medicine/Delnor-Community Hospital

Opportunities for seniors to help as messengers, greeters, help with special projects and programs. Please call the volunteer office at (630) 208-4265.

Lazarus House

Located in downtown St. Charles, this shelter welcomes volunteers to help in many ways like serving food or spending time reading to children. Call Liz Eakins at (630) 587-2144.

Community Contacts

Volunteers are needed as clerical aides and intake workers. Call (847) 697-8800 Community Crisis Center. Volunteers needed to assist with childcare, mailings, fundraising and special events. Call (847) 697-2380.

Neighbor to Neighbor

This is a volunteer barter program. For every hour of volunteer service you perform, you earn a credit for help. You may either keep your credits or donate them to a friend or neighbor. Call (847) 741-0404.

Northern Illinois Food Bank

Volunteers needed year-round for a variety of projects: food sorting and packing, office assistance, and participating in special events. Call (630) 443-6910.

Retired Senior Volunteer Program (RSVP)

Offers volunteers opportunities to serve for just a few hours or up to twenty hours a week. Call (815) 344-3555.

Senior Services Associates

Volunteers needed to help at nursing homes by calling Bingo, reading or writing, friendly visits or calls to shut-ins, or driving patients to treatments. Or, serve as an oral historian in a local school, become a pen pal, tutor or foster grandparent. Call (847) 741-0404.

V N A Health Care

Volunteers are needed to help with hospice and flu shot paperwork, home health care, hospice direct care, and at local clinics. Call (630) 978-2532.



NOTES:



Regional
Transportation
Authority

SENIOR PERMIT APPLICATION

RTA Senior Ride Free Permit

The RTA Senior Ride Free Permit allows qualifying customers age 65 and older to ride at no cost on CTA, Metra and Pace fixed route bus and rail service. Applicants must be enrolled in the Benefit Access Program administered by the Illinois Department on Aging (DOA). For more information about the DOA Benefit Access Program visit www.illinois.gov/aging or call 1-800-252-8966.

RTA Senior Reduced Fare Permit

The RTA Senior Reduced Fare Program allows individuals age 65 or older, who are not eligible for the DOA Benefit Access Program, to ride on CTA, Metra and Pace fixed route bus and rail service at a reduced rate.

Application Instructions

- If you are applying for the Senior Ride Free permit, please first apply for the Illinois DOA Benefit Access Program:
 - Visit the DOA Benefit Access Program website at www.illinois.gov/aging and click on the "Benefit Access" tab
 - For in-person assistance, call the DOA to locate a location near you that can provide assistance at (800) 252-8966
 - Must include a copy of your benefit access eligibility certificate
- To apply for either the Ride Free or Reduced Fare permit, please complete the application on the reverse side of this page
- Send the application, a copy of your current government issued ID card and a 2" by 2" color photo that clearly shows your face.

MAIL YOUR APPLICATION TO: RTA, PO BOX 301150, CHICAGO IL, 60630

PHONE: 312-913-3110, www.RTAChicago.org

IF APPROVED, Applicants will receive their RTA Ride Free Permit or Reduced Fare Permit within 3-4 weeks.

REDUCED FARE PERMIT

RIDE FREE PERMIT

