PRESS RELEASE

NEWS FROM THE CITY OF ST. CHARLES

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City of St. Charles Utility Billing Office Closed for In-Person Visits Feb. 16, 2024

ST. CHARLES, Ill. (Feb. 15, 2024) – The City of St. Charles launched its new utility billing software Feb. 13, 2024. To help complete the first round of billings with the new system, the Utility Billing office will be closed to in-person visits only Friday, February 16. Phone calls are welcome.

Payments also can be deposited in one of four drop boxes conveniently located throughout town:
1. East side - 2700 block of East Main St., in the Foxfield Commons Shopping Center
2. Downtown - Municipal Building, 2 E. Main St., at the southeast side of the building
3. Downtown - Municipal Building north parking lot, next to the USPS mailbox
4. West side - St. Charles Police Station, 1515 W. Main Street

We apologize for any inconvenience. Contact the Utility Billing Office at 630.377.4426 with any questions. More about the new system is at stcharlesil.gov/utility-billing.

About the City of St. Charles
The City of St. Charles, Illinois, is guided by the three driving principles in its Mission: *Service. Tradition. Community.* Together, these principles create a thriving environment for people who live or visit here, and for businesses to prosper. Our City has gained national recognition as a family-friendly town and wide acclaim for its architecture, living up to its nickname *Pride of the Fox*. Conveniently located 35 miles west of Chicago, in Kane and northwestern DuPage counties, St. Charles is home to 33,000 residents and a balanced mix of more than 2,000 businesses that employ approximately 28,700 people. More at www.stcharlesil.gov, and follow us on Facebook, Twitter, Instagram, YouTube and LinkedIn.

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